

Founded in 1995, Uneek Freight Services Kenya is now the prime leader in the field of consolidated freight management in Kenya and beyond. In the twenty years of your history, we have built a formidable brand and are now among Kenya's top 100 SMEs, successfully delivering freight consolidation projects of all scope and scale. At Uneek Freight Services Kenya, we work with you to provide customised and interactive answers to your freight management needs. At the same time, we have a large international network of partners, including with our sister company, Uneek United Kingdom, through whom we create a world of efficient linkages in our freight management services.

We envision

To be the provider of choice for clients looking for bespoke, integrated freight service and management in East Africa and worldwide.

Our mission is

To serve with independence, integrity, transparency and to deliver unEEK solutions for all your freight management needs with efficient consistency.

We value

a. Our Flexibility and Independence to Serve

Being an autonomous, medium scale enterprise, and with over twenty years of experience, we are able to deliver personalised, customer-based solutions. We are obligated to serve you the client to your satisfaction and within territorial and statutory regulations. Unlike larger companies that may use a 'one-size-fits-all approach,' we recognise that all our clients are unEEK in their needs. We consult with you individually and interact with you to solve each project in the best possible way.

b. Integrity and Transparency

When you entrust Uneek Freight Kenya with a task, you bring on board a team of ethical business practitioners whose very word is an unbreakable promise. We commit to realistic deadlines and ensure that all processes are above board, within budget, and within the rules of professional conduct.

c. Our Staff Ability to Deliver

Our greatest strength lies in the human resources who serve you. We strive to minimize bureaucracy and focus on efficiency, seamless delivery and customer satisfaction. Our staff will collaboratively assess your needs, design solutions and resolve assignments without undue micro management.

d. Continuous Communication and Feedback

Using the most current communications technology, our customers are always kept abreast of every step in the process of fulfilling their assignment. This process is interactive, ongoing and customers can track down project progress in real time.

The Uneek Services

As a freight consolidator, we have provided hundreds of clients with the whole range of air, sea and land services, both for exports and imports. We assist our customers in customs clearance, documentation, warehousing, cold storage and specialised charters. We are able to handle dry cargo, perishables, dangerous goods and any other special project consignments. For all categories of goods we specifically offer:

- post landing comprehensive services
- route assessment and special transportation services
- off loading and placement services
- entry customs clearance and delivery
- cross country courier pick and drop.

Our core area of operation is East Africa: Kenya, Uganda, Tanzania and the Great Lakes Region including Rwanda, Burundi and the Democratic Republic of Congo. We have network presence in South Sudan and Ethiopia, while our Uneek partner in the United Kingdom enables our customers to reach destinations all over the globe efficiently.

The Uneek Way

When we receive an enquiry, we immediately undertake a customer needs assessment to determine the scope of the assignment and the client's expectations. Depending on the magnitude, we put together a team of operators who are specialist in their fields and designate one key account leader. He or she becomes the focal point of communication but we always emphasize collaborative sharing of information to seal an unforeseen vacuum.

Our team, in consultation with you, will produce a solution for you and this forms the basis of a formal engagement. We continuously appraise you on progress, both on phone and online and depending on the contract, you are able to monitor progress using our modern cargo management software. When the freight is delivered, we engage you to assess how we met your expectations. Through this feedback, we are constantly improving our systems to serve you better.

To support these approach, we have entrusted over twenty full-time staff with management and client service responsibilities. Our staff have decades of experience in the industry; they operate in an open office environment and work with minimal supervision but in specialised teams that coordinate to deliver the best services on time and on budget.

The Company we Keep...

For Rift Valley Railways (RVR), the premier Eastern Africa goods mover, Uneek Freight Services Kenya was tasked with handling 10 engines from Canada, each weighing 19 tons to the port of Mombasa and then overland to Nairobi.

Currently, we are engaged by Deacons Kenya Ltd, one of the leading clothing retailer in Kenya, to consolidate their textile and related imports from China, the United Arab Emirates and the United Kingdom. For the Devki Group, we handle the many raw materials required in steel rolling, cement manufacture as well as roofing. The RMA Group contracts Uneek Freight Services Kenya to manage their vehicle importation business including handling delicate spare parts for the Jaguar, Land Rover, Range Rover franchises. Other clients include Car and General Trading, Nairobi Bottlers Ltd, Davis and Shirtliff Ltd, Schneider Electric Ltd, Statpack Industries Ltd, to name but a few.

Our staff are happy to discuss your freight management needs and propose progressive a solution. Please feel free to contact the undersigned for further consultation. You can also visit our website www.uneekkenya.com for more information and to send us your detailed request

Sincerely
Geoffrey d'Souza